



# Velocity Virtual Office

*Your Hosted VoIP Phone Solution*

# Who is Velocity Telephone?

- Founded in 1997.
- Locally owned Minnesota Company.
- Headquartered in Golden Valley, MN.
- Provide Unique B2B Communications solutions
  - Virtual Office Hosted VoIP
  - Fiber/Ethernet Services
  - Colocation/Hosting
  - Data Aggregation
  - Legacy Analog Telephony Services (T1, POTS)
- Local customer service and support.



# What is Virtual Office?

- Custom developed Hosted VoIP solution with local support.
- Was designed as a PBX Replacement
  - Can also replace POTS, KEY or multi-line systems, but requires workflow improvements/changes to accommodate.
- Provides state-of-the-art features and functionality without the need for purchasing, leasing or maintaining expensive premise based equipment.
- Flexible and scalable solution for Enterprise and SMB customers.

# What is Hosted VoIP?

- Converts analog voice signals to digital format (like email or web traffic) for transmission over the Internet.
- The brains of the phone system live in “the cloud”. The only physical equipment onsite are the phones themselves.
- Enables employees working in different offices or remotely to make and receive calls as if they were sitting right next to each other.
- To an outside caller, the experience is identical or superior to calling a company with an in-house phone system.
- Can be used with a dedicated Internet connection for quality management, or can be used with existing best effort broadband.
- Reduces costs, streamlines communications, improves productivity and presents a professional image to your customers.

# Why choose Virtual Office?

- Local customer service and support.
- Implementation/installation/training provided in person by experienced Velocity technicians.
- Unified communications.
  - Voicemail and fax to email.
  - Find me / follow me.
- Total call control.
- Online system management with no licenses.
- Easily integrate multiple locations.
- Work from home or remotely.
- Full Call Center package available.
- Reduced costs.
- Auto upgrades.
- Built in disaster recovery.
- Free on-net calling within and between sites.
- Future Proof.



# Who should buy Virtual Office?

- Businesses looking to:
  - Replace a premise based system to upgrade technology and avoid high, recurring maintenance and upgrade costs.
  - Replace an existing VoIP solution that is underperforming, too costly, not expandable or not being well supported.
  - Upgrade from Plain Old Telephone Service (POTS) technology.
  - Expand or move to new locations.
  - Reduce overall communication costs.
  - Provide consistency and efficiency for user experience and management across multiple locations.
  - Enable work-from-home capabilities for their employees.
  - Work with a local company with a longstanding history of providing high quality solutions with excellent value along with responsive customer service and support.
  - And so many more reasons...

# Standard Features

- Multiple line appearances
- Customized speed dials / busy lamp keys
- Blind and attended transfers.
- Extension dialing
- Internal distinctive ring
- Click-to-call
- Outbound caller ID override
- Auto attendant / Customized call handling
- Customizable hold music
- Direct inward dial (DID)
- Call hold
- Caller ID
- Call park / pick-up
- 3 way conference calling
- Online user state summary
- Mute
- Do not disturb
- Voicemail-to-email
- Detailed call logs and reports
- Call recording

# Hardware: GXP2160



- Cutting Edge IP phone loaded with state of the art features
- 4.3” color LCD screen
- 6 line phone
- 24 Speed dial / busy lamp keys
- Updated hardware design



Bluetooth



Gigabit



PoE



5- Way Calls



HD Audio



EHS Capability



# Hardware: GXP2140

- Ideal for receptionist
- Compatible with up to 4 extension modules
- Provides up to 80 busy lamp / speed dial keys



# Hardware: Other Endpoints

GXP2100



Four line phone, competitively priced. Ideal for high volume workers who don't need as much flash as the GXP2160.

GXP1405



Two line phone, ideal for common areas and locations where basic functionality is required.

HT701



Analog Telephone adaptor integrates existing analog phones into your VoIP system. Ideal for cordless and conference room phones.



# Thank You!

*Velocity Virtual Office – Your Hosted VoIP Phone Solution*

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